### The Business Voice



### **March 2021**

## Navigating "The New Normal" of COVID-19

The COVID-19 Pandemic has changed our daily lives in more ways than we could have ever thought. Changes that happened rapidly and abruptly. Life adjustments came with a wide range of experiences and emotions. It has changed the world. We're still adjusting and it's important to remain patient and flexible as we continue to move forward through this pandemic.

Take for instance, the words that have been added to our vocabulary that we now use every day. Terms that were once foreign to us or hardly used, are now part of an essential set that have helped guide us through this global crisis.

We have heard that phrase, "The New Normal", so many times during the past year. The expression has been popping up in social media, every day conversations with friends, family, and coworkers, business owners, and anyone we pass in the street.

In 2020, businesses faced tremendous new challenges due to the pandemic.

For the past year, businesses have been scrambling to adapt to extraordinary circumstances. The COVID-19 Pandemic has forced businesses to scale back operations, some business owners are still struggling to recover and wonder if 2021 will bring back "business as usual" or if they will need to move in a new direction. It's fair to say that 2020 rocked many organizations and businesses. Some small businesses have been able to stay afloat and keep customers and employees safe with a few changes.

A year ago, COVID-19 forced many companies to send their employees home with laptops. Now with cases subsiding and vaccinations rising, the prospect of returning to work appears more possible. But will employees want to return to the office even when it's safe? Probably not. Many businesses will not expect workers to come to the office five days week, if at all. Employees have come accustomed to the flexibility that comes from working from home. Less time commuting, more time with family.

The rules have changed. Behaviors have changed. We can't control what happens or doesn't happen.

# Legislative Coffee



The last Legislative Coffee for 2021, will be held in the Shelby County Chamber of Commerce & Industry's Atrium, 1901 Hawkeye Avenue, Harlan, Saturday, April 18 at 10 am.

# Something to Know

As a Chamber member, all employees of your organization can receive copies of the newsletter. <u>Email us</u> to have them added to the mailing list.

### **Chamber Gift Certificates**

The Shelby County Chamber of Commerce & Industry offers gift certificates that are accepted at many of our area's retailers, restaurants, and professional services. The program is designed to promote and have consumers patronize Shelby County businesses. They make perfect gifts for employees, teachers, coaches, friends, and family. Gift certificates can be purchased in any denomination. There is no minimum purchase required. All major credit cards, checks, and cash accepted.

Certificates are easy to purchase. On our website, call the office 712-755-2114, or by email.



Remember
Shop Small Town Local in 2021
Our local businesses need
your support!

## Pandemic Recovery Assistance

Southwest Iowa Planning Council (SWIPCO) has signed economic development partnership agreements with local economic development groups to provide outreach, technical services, loan assistance, and recovery planning to help businesses and local governments recover from the COVID-19 Pandemic. In total, SWIPCO is providing \$180,000 to support these efforts.

Additionally, SWIPCO is pleased to announce a COVID-19 Recovery Revolving Loan Fund (RLF). The Shelby County Chamber of Commerce & Industry has entered a partnership with SWIPCO to help businesses in Shelby County to recover from the pandemic.

Because of the pandemic, special loan terms are available, as low as 0% interest and loan payment deferrals for up to a year. The intent of the COVID fund is to provide flexibility to meet emerging recovery trends. With loan amounts that range from a minimum of \$10,000 to a maximum of \$150,000, borrowers may use the money for working capital, inventory, and asset purchases such as machinery, equipment, furniture, and fixtures. Loans will be made until June 30, 2022, and loan terms shall not exceed 10 years for any loan. The economic development partnership program and the COVID RLF are funded through a CARES Act grant agreement with the US Department of Commerce, Economic Development Administration.

For more information about the COVID-19 loan fund, call the Shelby County Chamber of Commerce & Industry at 712-755-2114 or visit SWIPCO's <u>website</u>.

# SCCCI Membership Renewals

# The Chamber wishes to thank the following members who renewed their membership in February & March 2021

Cambridge Investment Research \* Cyclone Lanes \* Harlan Flower Barn Apparel & Gifts Harlan Golf & Country Club \* Hy-Vee \* Iowa Vocational Rehabilitation Services S & S Collision Center \* TCTS Global, LLC \* West Central Community Action

All Chamber Membership Renewals Are Sent Electronically Through Our Website 30 - 60 Days Prior To Their Due Date. You Can Also Renew Your Membership Online Via Our Website.

# **Ribbon Cutting Ceremony**



Shelby County Community Outreach ReStore, Harlan March 26, 2021

# **Upcoming Ambassador Visit/Open House**

The Agency Insurance, 1205 8<sup>th</sup> Street, Harlan, 4 – 6 pm.

**SCCCI Mission Statement:** To create a climate of opportunity for business growth, economic development, and a high standard of living throughout Shelby County.

### 2020-2021 Board of Directors

Vice President
Steve Ineson
Four Seasons Travel

Treasurer

Gervas Mgonja

Town & Country Credit
Union

Past President
Steve Kenkel
Shelby County Board of
Supervisors

Board Member Marie Bengford H & R Block

Board Member
Tim Christopherson
Monogram Prepared
Meats

Board Member

Jahde Osborn

Courtside Marketing

Board Member Sheri Tyrrel Molded Products

#### **Chamber Team**

Todd Valline
Executive Director

<u>Carol McHugh</u> Administrative Assistant

<u>Debbie Stendrup</u> Membership/Events Coordinator

### Club Level Members

### Platinum Plus Club Members

City of Harlan Harlan Municipal Utilities Shelby County

Harlan Industrial Foundation Myrtue Medical Center Shelby County State Bank

### Platinum Club Members

Conductix-Wampfler Monogram Prepared Meats, LLC

### **Gold Club Members**

The Agency Insurance Essentia Protein Solutions FMCTC Farmers Trust & Savings Bank Midstates Bank

### Silver Club Members

Elm Crest Senior Living Community Panama Transfer Markham Family Dental Associates, Inc.

### **Bronze Club Members**

All Purpose Contractors, LLC CDS Global Counsel Office & Document Cyclone Lanes Fareway Stores, Inc. Harlan Golf & Country Club The Harlan Tribune Hy-Vee Keast Motors Terry Knapp Real Estate KNOD Radio Station Molded Products Nishnabotna Valley REC Pitts Family & Sports Chiropractic Center, PC Smitty Bee Honey, Inc. Subway Town & Country Credit Union Victoria Station

### **Event Info**

April 2021									
Sun	Mon	Tue	Wed	Thu	Fri	Sat			
				1 April Fool's Day Iowa Community KitchenSt. Joseph's Parish Hall, Earling	2 Good Friday Chamber office closed for the Easter Holiday	3 Easter Egg Hunt Shelby Community Building, Shelby Easter Egg Hunt Kimballton City Park Kimballton			
4 Easter		6 Library and Lunch Book Club, Harlan Community Library Iowa Community Kitchen, First Baptist Church, Harlan	7	8 Iowa Community KitchenSt. Joseph's Parish Hall, Earling	9	10			
11	12 Dutch Oven Class Nishna Bend Recreation Area Harlan Seeds of Hope Support Group SCCO, Harlan	13 Iowa Community Kitchen, First Baptist Church, Harlan	14	15 Tax Day Virtual Brown Bag Lunch, Museum of Danish America Facebook & YouTube Pages Iowa Community KitchenSt. Joseph's Parish Hall, Earling	16 Ambassador Visit The Agency Insurance, Harlan	17 Shelby County State Bank West Branch Free Shred Day Legislative Coffee Series, SCCCI Atrium Harlan			
18	Auble Room Harlan Seeds of Hope Support Group SCCO Harlan	20 No SCCCI Board of Directors Meeting in April lowa Community Kitchen, First Baptist Church, Harlan	21 Administrative Professionals Day	22 Iowa Community KitchenSt. Joseph's Parish Hall, Earling	23	24			
25	26 Seeds of Hope Support Group SCCO, Harlan	27 Iowa Community Kitchen, First Baptist Church, Harlan	28 5 O'Clock Somewhere Book Harlan Community Library	29 Iowa Community KitchenSt. Joseph's Parish Hall, Earling	30				

May 2021									
Sun	Mon	Tue	Wed	Thu	Fri	Sat			
						1 May Day			
2	3	4 Iowa Community Kitchen, First Baptist Church, Harlan	5 Cinco De Mayo	6 lowa Community KitchenSt. Joseph's Parish Hall, Earling	7	8			
9 Mother's Day	10	11 Iowa Community Kitchen, First Baptist Church, Harlan	12	13 Iowa Community KitchenSt. Joseph's Parish Hall, Earling	14	15 Shelby Craft and Vendor Market, Cardinal Lofts, Shelby			
16	17	18 SCCCI Board of Directors Meeting Chamber Conference Room lowa Community Kitchen, First Baptist Church, Harlan	19	20 Virtual Brown Bag Lunch, Museum of Danish America Facebook & YouTube Pages Iowa Community KitchenSt. Joseph's Parish Hall, Earling	21	22			
23	24	25 Iowa Community Kitchen, First Baptist Church, Harlan	26		28	29			
30	31 Memorial Day Chamber office closed			1					